

Relevant information under Section 4(1)(b)(xv)
The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use

HELPDESK

Information may be obtained between 9.30 AM to 5.30 PM through NPS Information Desk on toll free No.1800-110-708 for NPS and on 1800-110-069 for APY.

CRA

Besides the subscribers are entitled to receive information annually from CRA, in respect of their permanent retirement account. Such information can also be accessed anytime by the subscriber by logging on to the CRA website by using secured IPIN/TPIN.

WEBSITE

Website www.pfrda.org.in may be accessed for detailed guidelines/policies on National Pension System (NPS) and other Rules/Regulations, Notifications etc.
