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राष्ट्रीय वित्तीय शिक्षा केंद्र **National Centre for Financial Education**

Quarterly Magazine (October-December 2023) 14th Edition



'Towards a Better Financial Future'



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राष्ट्रीय वित्तीय शिक्षा केंद्र

National Centre for Financial Education

Quarterly Magazine (October-December 2023)

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GLOBALLY ONE OF THE LARGEST FREE ANNUAL FINANCIAL LITERACY TEST FOR SCHOOL STUDENTS

IN FOCUS

Events, Appointments & Achievements

Highlights of Financial Education Programmes

Media Coverage

Activities in Financial Sector
(Banking, Securities Market, Pension & Insurance Sectors)

Welcome on Board!



Smt. Nisha Nambiar

Chief General Manager in Charge, Financial Inclusion and Development Department, RBI has been appointed as the new Director of NCFE.







Shri Raj Kumar Sharma

Chief General Manager, Policyholders Protection & Grievance Redressal Department and Enforcement & Compliance Department, IRDAI has been appointed as the new Director of NCFE.



FINANCIAL EDUCATION PROGRAMME FOR SUPERANNUATING OFFICIALS OF GOVERNMENT ORGANISATIONS

23rd October, 2023 & 20th December 2023





Department of Pension & Pensioners' Welfare, Ministry of Personnel, Public Grievances and Pensions, Government of India conducted Pre-Retirement Counselling workshops on 23rd October 2023 and 20th December 2023 at New Delhi under the auspice of Hon'ble Dr. Jitendra Singh, MOS, PMO, PPG&P., as a part of Good Governance, to facilitate officials who were about to retire in superannuation process.

NCFE was invited to deliver a session on "Investment Opportunities" for the near retirees. Mr. Sunil Dutt Upreti, Senior Manager, NCFE delivered the sessions covering the axial points on Investments, Insurance, Grievance redressal, Fraud protection, Budgeting, Will and Succession planning post retirement.

CAPACITY BUILDING PROGRAMME AT HIMACHAL PRADESH

20th October, 2023





NCFE in association with RBI regional office, Shimla conducted a Capacity Building Programme at Solan. The participants were primarily from the Financial Literacy Centres (FLCs), Rural Self Employment Training Institutes (RSETIs), and bank officials who are actively involved in financial literacy training.

More than 40 participants were trained in detail on the importance of banking, Investments opportunities, Importance of Insurance, National Pension Scheme (NPS), Atal Pension Yojana (APY), Grievance Redressal and Fraud Protection etc. The participants were also informed about the Financial Education content developed by NCFE for various target groups and initiatives undertaken by NCFE and financial sector regulators for promotion of financial literacy across the country.

The programme received positive response from all the participants.

VISIT OF NCAER IEPF CHAIR PROFESSOR C. S. MOHAPTRA TO NCFE





National Council of Applied Research (NCAER) IEPF Chair Professor, C. S. Mohapatra (Retd. IES) had an interactive session at NCFE on 22nd November 2023. He guided NCFE officials on various aspects of National Strategy for Financial Education (NSFE) 2020-25.

Professor C. S. Mohapatra stressed the importance of a sustainable financial awareness program, emphasizing the inclusion of modern cyber issues, extensive training, and certifications. He highlighted that the key to achieving comprehensive financial well-being lies in combining the right attitude with knowledge and skills.

Also, he expressed his appreciation for NCFE and its officials, acknowledging their dedicated efforts in advancing financial education throughout the country.

FINANCIAL LITERACY PROGRAMMES IN COLLABORATION WITH CENTRE FOR FINANCIAL LITERACY (CFLs) TAMIL NADU



9th December 2023 Gudiyatham, Vellore



9th December 2023 Tiruchuli, Virudhunagar



9th December 2023 Sattur, Virudhunagar



19th December 2023 Thalainayar, Nagapattinam



9th December 2023 Kanaiyambadi, Vellore

NCFE and RBI Regional Office, Chennai along with Centres for Financial Literacy (CFLs) conducted five Financial Education Programme for Senior Citizens and School Children in the state of Tamil Nadu. These five programmes were conducted in the following blocks:

DISTRICT	BLOCK	TARGET GROUP
Virudhunagar	Tiruchuli	Senior Citizens
	Sattur	Senior Citizens
Vellore	Kaniyambadi	Senior Citizens
	Gudiyatham	Senior Citizens
Nagapattinam	Thalainayar	School Students

More than 150 participants attended these programmes. Conducted with an objective of making the senior citizens and school students financially literate, the participants were trained in detail about the importance of banking, savings, budgeting, investments opportunities, importance of insurance for all, Sukanya Samridhi Yojana (SSY), National Pension Scheme (NPS), Atal Pension Yojana (APY), Grievance Redressal and Fraud protection etc. Additionally, they were informed about various government schemes and their benefits. More such programmes are being planned in future.

NCFE - FINANCIAL EDUCATION PROGRAMMES



During October - December 2023, NCFE has conducted 1,699 Financial Education Programmes and reached 69,000+ beneficiaries.

* SHG Members, ASHA & Anganwadi Workers, Housewives, MGNREGA Beneficiaries, Rural Folks, Migrant Labours, Farmers/ FPOs, Senior Citizens, Lower & Middle Income Group, Employees of any Organization, MSMEs, IndustrialWorkers, Potential Entrepreneurs/ Skill Development Trainees, Persons with Disabilities (Divyangjans) etc.

e-LMS e-Learning Management System

An e-Learning certification course on basic financial education which includes Banking, Security Markets, Insurance & Pension Products. The programme is FREE of cost for all.

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NFLAT

National Financial Literacy Assessment Test



Globally One of the Largest FREE Annual Financial Literacy Assessment Tests for School Students of Class 6 to 12.

Register Today @ https://schoolexam.ncfe.org.in/









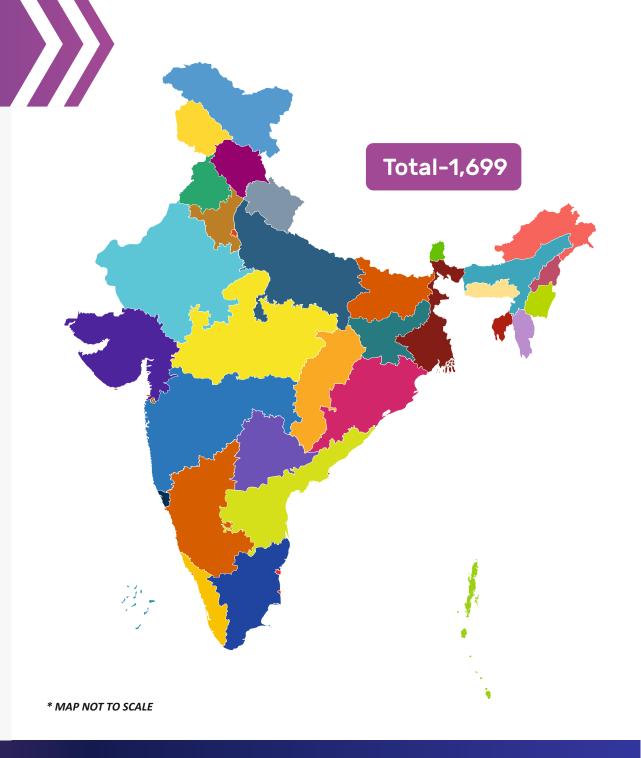


NUMBER OF FE PROGRAMMES CONDUCTED IN EACH STATE / UT



- 52 Assam
- 95 Bihar
- 2 Chandigarh
- **57** Gujarat
- 105 Haryana
- 13 Himachal Pradesh
- 61 Jammu & Kashmir
- 86 Jharkhand
- 15 Karnataka
- 26 Kerala

- 90 Madhya Pradesh
- 44 Maharashtra
- 1 Manipur
- 92 Odisha
- 38 Punjab
- **54** Rajasthan
- 78 Tamil Nadu
- 583 Uttar Pradesh
- 119 Uttarakhand
- 69 West Bengal



OUTREACH OF FE PROGRAMMES



Geographic Reach

States - 19 UT's - 02



Aspirational / LWE / Hilly Districts

770+ Programmes Conducted 29,000+ Beneficiaries Covered



School Teachers

1,200+ Trained & Certified through FETP



School Students

8,400+ Reached through MSSP



College Students

3,700+ Reached through FACT



Women

36,000+ Reached through FEPA



Farmers / FP0's

9,600+ Reached through FEPA



Migrant Labour

1,000+ Reached through FEPA



Potential Entrepreneurs/Industrial Workers/Members of Skill Development Training

2,000+ Reached through FEPA



Police Personnel, Batala - Punjab



College Students, Korattur - Tamil Nadu



Rural Women, Bolpur - West Bengal



College Students, Nowrangpur - Odisha



Skill Development Trainees, Sansarpur - Himachal Pradesh



School Teachers, Kalaigaon - Assam



Women SHG, Mikirgaon - Assam



School Teachers, Pandhurna - Madhya Pradesh

चौदहवाँ संस्करण SANCHAY | Fourteenth Edition

MEDIA COVERAGE

राष्ट्रीय वित्तीय शिक्षा केंद्र के प्रशिक्षक हैलाकांडी में कर रहे हैं वित्तीय जागरूकता कार्यक्रम

त्रिप्रा (हमारा वतन)। राष्ट्रीय वित्तीय शिक्षा केंद्र के प्रशिक्षक डॉ. मनीष राय ने असम के हैलाकांडी जिले के कतलीचेरा के रागांबाक में वित्तीय जागरूकता कार्यक्रम आयोजित किया । जिसमें गांव के लोगों को उन्होंने वित्तीय रूप से जागरूक किया । इस दौरान डॉ. मनीष राय ने लोगों को भारत सरकार की जनकल्याणकारी योजना के बारे में बताया जिससे आमजनता को फायदा हो सकता है। डॉ. राय बताते हैं कि सरकार की ऐसी बहत सी वित्तीय योजना आती है जो गांवों के सभी लोगों को पता नहीं चल पाता जिसकी वजह से वो लोग इस सुविधा का फायदा नहीं उठा पाते है । सभी को जागरूक होकर आगे बढते हुए स्वयं लाभ प्राप्त कर दूसरे लोगो को भी जागरूक करना होगा. सभी की उन्नति ही राष्ट्र की उन्नति है । डॉ. राय खास तौर से उन लोगों



और निवेश के उपर विशेष ध्यान देते हुए संतोष कुमार राय कॉलेज के अध्यापक को जागरूक कर रहे हैं, जिनको भारत से आमदनी बढता है। इस अच्छे काम के सराहना की

सरकार की जनकल्याणकारी योजनाओं प्रति नजर रखते हुए गांवों के लोगो ने के बारे में पता नहीं है। डॉ. राय संचय राष्ट्रीय वित्तीय शिक्षा केंद्र के प्रशिक्षक तथा सभी को बता रहे कि आप सभी संचय के डॉ. मनीष राय की सराहना की । इसके साथ - साथ निवेश भी किजिए । संचय साथ - साथ स्वयं सहायता समह के आपातकाल में काम आता है एवं निवेश महिलाओं ने भी डॉ. मनीष राय की

भारतीय शिक्षा केंद्र सरकार की ओर से महिलाओ, पुरुषों हेत्र कार्यशाला का आयोजन



वतन की धारा, बदायूं। विकास खंड सलारपुर जनपद बदायुँ ग्राम पंचायत भिदंलिया प्लासी में भारतीय शिक्षा केंद्र भारत सरकार की ओर से महिलाओं और पुरुषों हेतु दो कार्यशाला आयोजित की गई। जिला रिसोर्स पर्सन शिशपाल मौर्य ने वचत और निवेश के अंतर को समझाया और प्राइमरी मार्केट और सेकेंडरी मार्केट के उद्देश्य पर चर्चा की उन्होंने बताया कि उपभोक्ता सरछन और शिकायत निवारण हेत् निष्पक्ष पारदर्शी तंत्र के साथ विनिमियत संस्थाओं के माध्यम

वित्तीय हित कल्याण प्राप्त करने के लिए वित्तीय शिक्षा की जानकारी ही समाधान है। आर्थिक रूप से जागरूक और सशक्त भारत के निर्माण हेत् जन जन की भागीदारी जरूरी है, इसलिए प्रलोभन से दूर रहे। सरकार द्वारा अधिकृत वित्तीय युजनाओं में ही निवेश करें यदि कोई आर्थिक अपराध का शिकार हो जाता है। उसे तरंत सम्बंधित भारतीय रेगुलेटर के पास निशुल्क शिकायत करें म्यूचल फंड, कन्यासुमंगला जनसुरक्षा, मुद्रालोन, सामृहिक विवाह, किसान मानधन आदि यौजाओं के विषय में ग्रामवासियों को जानकारी दी और वितीय छेत्र के नियामक के सभी को मो० न० मेल के पते उपलब्ध कराए कार्यशाला की अध्यक्षता और प्रवंधन ग्राम



Watan - Uttar Pradesh: 15 December 2023

Hamara Watan - Tripura: 23 November 2023 एनसीएफएफई का राधा माधव में ट्रेनिंग प्रोग्र

एजुकेशन , मुंबई द्वारा राधा माधव पब्लिक स्कल में अध्यापक प्रशिक्षओं के लिए विभिन्न वित्तीय विषय वस्टाक मार्केट, मयुच्अल

पर मौलिक व्याखान वित्तीय विषय विशेषज्ञ सशील सक्सेना द्वारा दिया गया आर्थिक योजना में आने वाले बदलाव अनुसार ,डिजिटल परिवेश फंड आदि पर ट्रेनिंग प्रोग्राम का मे वित्तीय लेनदेन जागरूकता, जोखिम से बचाव, बचत, निवेश, नियोजन, बजट, स्टाक मयुचअल बैंकिंग ,व इसमें जोखिम से बचाव,क्रेडिट व डेबिट कार्ड ,सावधानीपूर्वक लेनदेन, आदि प्रशिक्षण के क्षेत्र मे शामिल होना कुंजरु व पवन कुमार ने किया।

बरेली (आज समाचार सेवा)। आयोजक किया गया। इस विभिन्न वित्तीय बिषयों पर नेशनल सेंटर फार फाइनेंशियल कार्यशाला में विभिन्न वित्तीय विषयो प्रतिभागियों हेत् व्यापक जानकारी दी गई। यह विशेष प्रशिषण आडियो विजअल माध्यम से सशील सक्सेना द्वारा सभी प्रतिभागियों को दिया गया। इस शिक्षक सेमिनार में नई शिक्षा नीति पर आधारित इ एल,एमएस, की विशेष जानकारी दी गई। प्रशिषण कार्यक्रम हेत्, फंड ,बीमा,बैं किंग,,सरकारी संस्था के मैने जर प्रेम शंकर बहुत महत्व पूर्ण बताया इससे वित्तीय



योजनाओं की जानकारी, ,डिजिटल अग्रवाल ने आभार जताया और जागरूकता हेतु जीवनोपयोगी प्रधानाचार्य सोमेश आर्या ने इस स्वतंत्र आर्थिक निर्णय लेने में मदद प्रकार के ट्रेनिंग प्रोग्राम को मिलेगी कार्य क्रम का संचालन दीपक

Aai - Uttar Pradesh: 24th December 2023

શ્રી પી. કે. ચોધરી મહિલા આર્ટસ કોલેજમાં નાણાકીય આયોજન પર વ્યાખ્યાન યોજાયં



અમિતા પટેલ ઉપસ્થિત રહ્યા હતા. કર્યં હતં.

ગાંધીનગર તેઓએ કોલેજની વિદ્યાર્થીનીઓને શ્રી આંખેલ આજણા કેળવણી કોલેજ કાળથી જ નાણાકીય મંડળ ગાંધીનગર, સંચાલિત શ્રી આયોજન કરવા માટે માર્ગદર્શન પી. કે. ચૌધરી મહિલા આર્ટસ આપ્યું હતું. આ કાર્યક્રમમાં કોલેજની કૉલેજમાં 'નાણાકીય આયોજન' ૬૦ વિદ્યાર્થીનીઓએ ભાગ લીધો પર વ્યાખ્યાનનું આયોજન હતો. કોલેજના આચાર્ય ડૉ. એમ કરવામાં આવ્યું હતું. નેશનલ એમ ચૌધરીએ મહેમાનનું શાબ્દિક સેન્ટર ફોર ફાઇનાન્સિયલ સ્વાગત કરી વિદ્યાર્થીનીઓને એજયકેશન ' NCF દ્વારા આ કાર્યક્રમ અંગેની માહિતી પૂરી પાડી વ્યાખ્યાનનું આયોજન કરવામાં હતી. અંગ્રેજી વિભાગના ડૉ નરેન્દ્ર આવ્યું હતું જેમાં તજજ્ઞ તરીકે કે. પટેલે સમગ્ર કાર્યક્રમનું આયોજન

Capital Vartman - Gujarat : 12 October 2023



KNOWLEDGE CORNER

DigiLocker is a key initiative under Digital India, the Indian Government's flagship program aimed at transforming India into a digitally empowered society and knowledge economy. DigiLocker ties into Digital India's visions areas of providing citizens a shareable private space on a public cloud and making all documents / certificates available on this cloud. Targeted at the idea of paperless governance, DigiLocker is a platform for issuance and verification of documents and certificates in a digital way, thus eliminating the use of physical documents. Indian citizens who sign up for a DigiLocker account get a dedicated cloud storage space that is linked to their Aadhaar (UIDAI) number. Organizations that are registered with Digital Locker can push electronic copies of documents and certificates (e.g. driving license, Voter ID, School Certificates) directly into citizens' lockers. Citizens can also upload scanned copies of their legacy documents in their accounts. These legacy documents can be electronically signed using the eSign facility.

The platform has the following benefits:

- Citizens can access their digital documents anytime, anywhere and share it online. This is convenient and time saving.
- It reduces the administrative overhead of Government departments by minimizing the use of paper.

- Digital Locker makes it easier to validate the authenticity of documents as they are issued directly by the registered issuers.
- Self-uploaded documents can be digitally signed using the eSign facility (which is similar to the process of selfattestation).

More about DigiLocker is available at https://digilocker.gov.in

Getting started is quick and easy





EMPLOYEE CORNER

FINANCIAL WELL-BEING

Financial well-being is learning how to manage your money and resources responsibly with an eye toward long-term financial security. It's about being able to meet your financial obligations, be financially prepared for an unexpected event, able to save for future goals including retirement and having the financial freedom to make choices that allow you to enjoy life – now, in the future and under adverse circumstances.

The Organization for Economic Co-operation & Development (OECD) states a correlation between Financial Education, Literacy and Wellbeing. According to the OECD, Financial Literacy is defined as a combination of financial awareness, knowledge, skills, attitude and behaviour necessary to make sound financial decisions and ultimately achieve individual financial well-being (OECD, 2012).

Financial Education, on the other hand is defined as the process by which financial consumers/investors improve their understanding of financial products, concepts and risks and through information, instruction and/or objective advice, develop the skills and confidence to become more aware of financial risks and opportunities, to make informed choices, to know where to go for help and to take other effective actions to improve their financial well-being".

The term Financial Education and Financial Literacy are not the

same, these are related concepts. People achieve Financial Literacy through the process of Financial Education. The achievement of Financial Literacy empowers the users to make sound financial decisions which result in financial well-being of the individual.

How to improve financial well-being

1. Budgeting:

- Create a realistic budget to track income and expenses.
- · Allocate funds for savings and prioritize essential expenses.

2. Emergency Fund:

- Establish & maintain an emergency fund for unexpected expenses.
- Aim for 3-6 months' worth of living expenses in your fund.

3. Debt Management:

- · Prioritize high-interest debt repayment.
- Explore debt consolidation options and negotiate with creditors.

4. Savings and Investments:

- Save consistently for short-term and long-term goals.
- Invest wisely based on financial goals and risk tolerance.

FINANCIAL WELL-BEING

5. Live below your Means:

- Differentiate between wants and needs.
- Avoid lifestyle inflation and save the excess income.

6. Financial Education:

- · Continuously educate yourself about personal finance.
- Stay informed about investment options, taxes, and financial planning.

7. Retirement Planning:

- Contribute regularly to retirement accounts.
- Take advantage of employer-sponsored retirement plans.

8. Insurance:

- Ensure adequate insurance coverage for health, life, and property.
- Review and update coverage as needed.

9. Stay Protected from Scams & Frauds:

- Stay vigilant against phishing attempts and fraudulent activities.
- Regularly monitor bank statements and credit reports for unusual transactions.
- · Be cautious about sharing personal information online and

verify the legitimacy of emails, messages, and calls from unknown sources.

In summary, achieving financial wellbeing involves cultivating responsible money management, making informed decisions, and engaging in proactive planning. The synergy between financial education and literacy is pivotal in this pursuit. Recognizing this correlation empowers individuals to enhance their financial knowledge, make informed choices, and secure a fulfilling future. Embracing a holistic approach, which includes financial education, regular savings, responsible credit use, access to debt advice, and thoughtful planning, serves as a key catalyst for fostering comprehensive financial wellbeing.



Manish Kumar Assistant Manager, NCFE



SOVEREIGN GOLD BOND (SGB) SCHEME 2023-24:

Government of India has announced Series III and IV of Sovereign Gold Bond Scheme 2023-24. The bonds shall be issued in two tranches viz. 2023-24 Series IV.

#	Tranche	Date of Subscription	Date of Issuance
1	2023-24	December 18 -	December 28, 2023,
	Series III	December 22, 2023	Thursday
2	2023-24	February 12 -	February 21, 2024,
	Series IV	February 16, 2024	Wednesday

Points to Note:-

Subscription for the Bonds may be made in the prescribed format, stating clearly the units (in grams) of gold and the full name and address of the applicant.

Every application must be accompanied by valid 'PAN details'. Designated Scheduled Commercial Banks, Designated Post Offices, Stock Holding Corporation of India Ltd., Clearing Corporation of India Ltd. and the recognized stock exchanges, viz. National Stock Exchange of India Ltd. and Bombay Stock Exchange Ltd. are the Receiving Offices which are authorized to receive applications for the Bonds either directly or through agents.

For more information on please visit Sovereign Gold Bond

(SGB) Scheme:

https://www.rbi.org.in/commonperson/English/Scripts/FAQs .aspx?ld=1658

(Source: RBI/2023-2024/87,IDMD.CDD. No.2128/14.04.050/2023-24 dated December 11, 2023)

Processing Of e-Mandates For Recurring Transactions:

The Reserve Bank of India (RBI) increased limit of e-mandates for recurring online transactions without Additional Factor of Authentication (AFA) to Rs. 1 lakh from the existing Rs. 15,000 for subscription to mutual funds, payment of insurance premium, and payments of credit card bill payments. Earlier AFA was permitted while processing e-mandates / standing instructions on cards, Prepaid Payment Instruments and Unified Payments Interface, for subsequent recurring transactions with values up to 15,000/-.The move is believed to further encourage transactions through the digital payment channels in the country.

(Source: RBI/2023-2024/88,C0.DPSS.POLC.No.S-882/02.14.003/2023-24dated December 12, 2023)

SEBI

Centralized mechanism for reporting the demise of an investor through KRAs:

SEBI is introducing a centralized mechanism for reporting and verification in case of the demise of an investor to smoothen the process of transmission in securities market. This circular provides the operational norms including the obligations of regulated entities, including registered intermediaries that have interface with 'investors' / 'account holders' who are natural persons. Listed companies wanting to provide the beneficial access to such a centralized mechanism to their investors holding securities in physical form, are eligible to establish connectivity with KRA through their RTAs. This facility will be available for investors holding securities in physical form only if their PAN is available in the folio. However, such investors of listed companies that have not opted for KRA connectivity can still avail the beneficial measure of this circular, by dematerializing their securities.

(Source: SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/0000000163 dated October 03, 2023)

Procedural framework fordealing with unclaimed amounts lying with infrastructure investment trusts (invits), real estate investment trusts (reits) and manner of claiming such amounts by unitholders:

SEBI has specified a procedural framework for dealing with unclaimed amounts lying with InvITs, REITs and entities having listed non-convertible securities to uniform the process of claiming unclaimed funds by investors. Further, the norms w.r.t the manner of claiming such unclaimed amounts by investors has also been prescribed. The circular shall be effective from 01st March, 2024.

This procedural framework would be applicable to entities having listed non-convertible securities with interest / dividend / redemption amount which has not been claimed within thirty days from the due date of interest / dividend / redemption payment.

Further, it is also applicable to the REITs and INVITs having amounts unclaimed or unpaid out of the distributions declared by it. As per the framework, it is the obligation of the listed entity to transfer the unclaimed amounts to an Escrow Account to be opened by it in any scheduled bank, within seven days from the date of expiry of the said period of thirty days.

(Source: SEBI/HO/DDHS/DDHS-RAC-1/P/CIR/2023/177 & SEBI/HO/DDHS /DDHS-RAC-1/P/CIR/2023/178 dated November 08, 2023)



Cyber Security Awareness Campaign:

Considering the increase in Information and communication technology penetration as well as digital activity especially during the COVID Pandemic, awareness about the Cyber security for policyholders and the general public is the need of the hour to prevent cyber frauds and crimes.

Here are a few Dos and Don'ts while carrying out various insurance transactions:

	DO'S	DON'TS
Buying / Renewing a Policy	 Look for credibility of sellers, namely agents, intermediaries such as brokers or insurance company staff. Provide personal information only on need-to-know basis Provide KYC information when needed. 	 Avoid insurance related websites NOT starting with https. Avoid sellers/intermediaries with suspicious and spurious identity. Beware of the insurance intermediaries' asking for sensitive information.
Operating Insurance Policy & Communic- ations	 Use strong passwords in the insurance accounts and login at insurance company portals. Use impersonal and different passwords for different accounts. Use genuine operating systems(on which operating using electronic insurance account). Keep your account password confidential. Inform about any change in contact details, address to the insurance company from time to time. 	 D0 N0T use default passwords. D0 N0T share any Pin/account password upon contacting Customer care service. D0 N0T share any OTP unless certain of its use.
Claim process safety	 Provide authentic claim related information and personal/sensitive information as needed. Provide genuine identification and KYC validations. 	 Provide account information only to insurance company's staff/claim team upon satisfaction of their authenticity. Do NOT provide account passwords to anyone. Keep records of the transaction's important information e.g. transaction ID.

IRDAI

	DO'S	DON'TS
Protection from Phishing and suspicious communications	 Check for unfamiliar or illegitimate address Beware of 'sense of urgency' in the emails. Phishing e-mails have tendency to make the target feel rushed. Check for generic greetings/salutation in the doubtful e-mails e.g. Dear Valued customer, Dear userinstead of name Try to identify phishing emails through spelling and 	 Never respond to requests for personal information via email Never enter personal information in a popup screen DO NOT click any links listed in e-mail. if the link is to be verified, copy and paste URL into browser. DO NOT click any suspicious attachments
Cyber Ethics - Be a responsible Cyber policyholder	 Adhere copyright constraints when downloading insurance or any other information from internet. Use public Wi-Fiwith care and caution 	 Do not engage in inappropriate cyber conduct, e.g. cyber bullying Do not impersonate anyone, e.g. by creating social pages, posts, sites etc. Do not use others' information which may identify them
Reporting Cyber Crimes	 Helpline 155260 - National Helpline and reporting platform by Ministry of Home Affairs (MHA) Helps in preventing financial loss Operated by concerned State Police Uses new-age technologies to take action against digital fraud in real-time Integration response with Law Enforcement Agencies and Financial Intermediaries More information: https://cybercrime.gov.in/Webform/Helpline.aspx 	

(Source: IRDAI Public Notice dated October 01, 2023)

PFRDA

Facility of Systematic Lump Sum Withdrawal (SLW) for NPS Subscribers:

Currently, as per the existing NPS exit guidelines, the subscribers post 60 years/superannuation can defer availing of annuity & withdrawing the lump sum on any combination till 75 years of age. The lump sum amount can be withdrawn in a single tranche or it can be withdrawn on an annual basis. If withdrawn annually, the Subscriber has to initiate the withdrawal request each time and authorized.

PFRDA now will allow the option of phased withdrawal of the lump sum through Systematic Lump Sum Withdrawal (SLW) facility. The subscribers will be allowed to withdraw up to 60% of their pension corpus, through the SLW on a periodical basis viz. monthly, quarterly, half-yearly or annually for a period till 75 years of age as per the choice at the time of their normal exit.

(Source: Circular no: PFRDA/2023/30/SUP-CRA/10 dated October 27, 2023)

Convenience of NPS Contribution through Personalized QR Code of D-Remit:

As part of PFRDA's commitment to provide the NPS subscribers with an enhanced experience during their NPS journey, another digital mode of contribution has been enabled.

Currently, the subscribers are provided with the option of contributing directly from their Bank Account using D-Remit. The D-remit Id contains 15 digits which have to be added as a beneficiary in Internet banking while transferring voluntary contribution from the subscribers' Savings Bank Account.

NPS subscribers can now contribute to their NPS accounts using the D-remit based Quick Response (QR) code. The subscribers can scan the QR code and make contributions using any UPI-enabled application. The QR code is unique to each subscriber which can be saved offline for making payments and the QR codes are different for Tier I and Tier II.

Only subscribers who have enabled D-remit Id can make the QR code-based contributions into NPS. The subscribers can create the D-remit Id/Virtual Id on the websites of CRAs.

(Source: Circular No: PFRDA/2023/35/Sup-CRA/11 dated December 06, 2023)

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Important Days

Republic Day	26th January
Chhatrapati Shivaji Maharaj Jayanti	19th February
Mahashivratri	8th March
Holi	25th March
Good Friday	29th March
Gudhi Padwa	9th April
Ramzan - Id	11th April
Dr. Babasaheb Ambedkar Jayanti	14th April
Ram Navami	17th April
Mahavir Janmakalyanak	21th April
Maharashtra Din	1st May
Buddha Pournima	23rd May
Bakri Id	17th June
Moharum	17th July
Independence Day	15th August
Parsi New Year	15th August
Ganesh Chaturthi	7th September
ld-E-Milad	16th September
Mahatma Gandhi Jayanti	2nd October
Dasara	12th October
Laxmi Pujan	1st November
Bahubeej	3rd November
Diwali	2nd November
Guru Nanak Jayanti	15th November

25th December

Christmas



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